

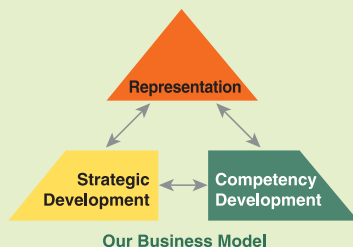
Training & Development Programme 2019

At CUDA, we believe the unique credit union proposition is that they are rooted in communities and workplaces. Our aim is to deliver training on mandatory and other relevant issues, with competent speakers, providing networking opportunities across credit unions, and invaluable exchanges of knowledge and experiences. This allows individuals to feel confident and competent in all important issues, and to be prepared to take up the challenges of today's markets.

The CUDA Training and Development Programme for 2019 includes a number of targeted areas for Boards of Directors, Board Oversight Committees, Management Teams and Credit Union personnel, including a number of role specific forums. All of the programmes are devised collaboratively between CUDA and experts in the field to ensure the content and format is specifically designed to support credit unions.

Our Leadership Masterclass series for Boards of Directors, Board Oversight Committees and Management Teams, along with our function specific events and sessions covering mandatory training areas all provide invaluable networking opportunities to maximise knowledge sharing.

Further details in relation to locations and detailed agendas for our events will be communicated by CUDA to all those who have registered their details with us. If you would like to be added to our mailing list for training events, please email info@cuda.ie or call the CUDA office on **01 469 3715**.



While every effort is made to ensure the accuracy of this information, from time to time it may be necessary to make changes to this calendar. Details of any changes will be communicated to all those on our training mailing list.

What does CUDA offer?

CUDA supports member credit unions to better serve their current and future members within an enabling legislative and regulatory framework. CUDA achieves this through a wide range of services that support credit unions, including Representation (legislative and regulatory), Competency Development and Strategic Development.

Credit Union Support Platform

CUDA has developed a unique system called CUSP (Credit Union Support Platform) designed to help credit unions with their regulatory compliance by providing policies, self-assessments, templates guidance and a range of 'how to' supports. CUSP also contains a comprehensive and simple to use Risk Management system that helps you design your Risk Profile & Risk Appetite including Risk & Control Libraries to build and manage your Risk Register.



The Solution Centre, a collaborative initiative by CUDA, was established in 2016 by a group of

credit unions in recognition of the growing need to co-operate more closely on their shared challenges. A credit union-owned and operated not for profit, it facilitates co-operation amongst co-operatives on a large and growing number of projects relating to innovation and business model development. Among the range of in-market services are a digital creative agency that has enabled participants to increase lending by up to 15% as well as a best practice mortgage framework providing credit unions with all the tools necessary to offer compliant mortgage products. Following the publication of three Fintech White Papers, our Digital Transformation projects are enabling Credit Unions to deliver an automated, proactive and integrated experience.



Can our Credit Union get access to these great supports?

YES. We offer two categories of membership namely **Owner Members** and **Affinity Members**. Owner member credit unions automatically get all these benefits and more. Affinity Members have access to certain areas of CUSP, preferential rates on training and some other supports. Both Owner and Affinity members are members of the Solution Centre.

To determine the right package for your credit union, please contact us - email: info@cuda.ie or phone **01 469 3715**.



Training & Development Programme 2019



Month	Date	Event	Format	TARGET AUDIENCE			
				Directors	Board Oversight Committee	Management Team	Staff
January	26th January	CUDA Annual Conference	Full day event	•	•	•	•
February	27th February	Outsourcing & Cyber Risk	Full day event	•	•	•	•
March	2nd March	Leadership Masterclass - Credit Union Induction Training	Half day (morning)	•	•		
	2nd March	Leadership Masterclass - Credit Union Financials Explained	Half day (afternoon)	•	•		
	14th March	Loan Underwriting - Level 1 - Introduction to Lending	Full day event	•	•	•	•
	27th March	Governance Framework - Roundtable Event for Chairs *	Half day (evening)	•			
	30th March	Compliance Training - Anti-Money Laundering/Combat Terrorist Financing/ Data Protection/Ethics	Full day event	•	•	•	•
April	10th April	Credit Control Training	Full day event	•	•	•	•
	25th April	CUDA MLRO Event	Full day event			•	•
	30th April	Leadership Masterclass - GDPR: An Overview	Half day (morning)	•	•	•	•
May	11th May	Leadership Masterclass - Board Oversight Committee Training	Full day event		•		
	18th May	Leadership Masterclass - Running Effective Meetings	Full day event	•	•		
	29th May	Loan Underwriting - Level 2 - Advanced Lending	Full day event			•	•
June	12th June	Loan Underwriting - Level 3 - Long Term Lending	Full day event	•		•	•
	26th June	Mortgage Arrears Framework	Half day (morning)	•		•	•
July	23rd July	Loan Underwriting - Level 2 - Advanced Lending	Full day event			•	•
August	31st August	Leadership Masterclass - Strategic Planning, Sustainability & Financial Risk	Half day (morning)	•	•	•	
September	11th September	Leadership Masterclass - Behaviour & Culture Risk	Half day (afternoon)	•	•	•	
	18th September	Leadership Masterclass - Succession Planning for Boards & Committees	Half day (evening)	•	•		
October	16th October	Loan Underwriting - Level 4 - Small Business Lending	Half day (morning)	•	•	•	•
	31st October	Compliance Training - Anti-Money Laundering/Combat Terrorist Financing/ Data Protection/Ethics	Full day event	•	•	•	•
OTHER EVENTS							
* Further Governance Framework Roundtable Events will be scheduled during the year for key positions based on demand			Modular	Dependant on role			
Throughout 2019, CUDA will be facilitating a series of Specialist Forums for Member Credit Unions including: - Risk Forum - Compliance Forum			Modular	Dependant on role			
Events will be hosted at intervals throughout the year by the Solution Centre, with a focus on opportunities for Credit Unions to grow their business							