

Training & Development Programme 2017

At CUDA we know it is good people that drive the good performance of a credit union. To attract, serve and retain members, it is essential that all people involved are both passionate and skilled on all aspects of their role in the credit union.

The CUDA Training and Development Programme for 2017 includes a number of targeted areas for Boards of Directors, Board Oversight Committees, Management Teams and Credit Union personnel. All of the programmes are devised collaboratively between CUDA and experts in the field to ensure the content is specifically designed to support credit unions.

Our Leadership Masterclass series for Boards of Directors, Board Oversight Committees and Management Teams, along with our function specific events and sessions covering mandatory training areas all provide invaluable networking opportunities, with CUDA encouraging participation from both member and non-member credit unions to maximise knowledge sharing.

Further details in relation to locations and detailed agendas for our events will be communicated by CUDA to all those who have registered their details with us. If you would like to be added to our mailing list for training events, please email info@cuda.ie or call the **CUDA office** on **01 469 3715**.

While every effort is made to ensure the accuracy of this information, from time to time it may be necessary to make changes to this calendar. Details of any changes will be communicated to all those on our training mailing list.

What does CUDA offer?

CUDA supports member credit unions to better serve their current and future members within an enabling legislative and regulatory framework. CUDA achieves this through a wide range of services that support credit unions, including Representation (legislative and regulatory), Competency Development and Strategic Development.

Credit Union Support Platform

CUDA has developed a unique system called CUSP (Credit Union Support Platform) designed to help credit unions with their regulatory compliance by providing policies, self-assessments, templates, guidance and a range of 'how to' supports. CUSP also contains a comprehensive and simple to use Risk Management system that helps you design your Risk Profile & Risk Appetite including Risk & Control Libraries to build and manage your Risk Register.



The Solution Centre is CUDA's newest collaborative initiative. Established by a group of credit

unions in recognition of the growing need to co-operate more closely on their shared challenges, the Solution Centre has facilitated a large and growing number of credit unions to collaborate on projects relating to innovation and business model development. To date, we have launched a digital creative agency that has enabled participants to increase lending by up to 15% as well as a best practice mortgage framework providing credit unions with all the tools necessary to offer compliant mortgage products.



Can our Credit Union get access to these great supports?

YES. We offer two categories of membership namely **Owner Members** and **Affinity Members**. Owner member credit unions automatically get all these benefits and more. Affinity Members have access to certain areas of CUSP, preferential rates on training and some other supports. Both Owner and Affinity members are members of the Solution Centre.

To determine the right package for your credit union, please contact our office by email: info@cuda.ie or phone 01 469 3715.



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Month	Date	Event	Format	TARGET AUDIENCE				
				Directors	Board Oversight Committee	Management Team	Staff	
January	28th January	CUDA Annual Conference	Full day event	•	•	•	•	
	30th January	Fintech Workshop	Half Day (morning)			•		
February	7th February	Mortgage Underwriting Training	Half Day (morning)	•	•	•	•	
	18th February	Leadership Masterclass - Credit Union Induction Training	Half Day (morning)	•	•			
	18th February	Leadership Masterclass - Credit Union Financials Explained	Half Day (afternoon)	•	•			
	25th February	Solution Centre Spring Seminar	Half Day (morning)	•	•	•	•	
March	2nd March	Cyber Security	Half Day (morning)	•	•	•	•	
	11th March	Leadership Masterclass - Board Oversight Committee Training	Full day event		•			
	14th March	Handling Mortgage Arrears	Half Day (morning)	•	•	•	•	
	22nd March	Compliance Training - Anti-Money Laundering/Data Protection/Ethics	Full day event	•	•	•	•	
	25th March	Leadership Masterclass - Consumer Mortgage Lending for Directors	Half day (morning)	•	•			
April	6th April	Credit Control Training	Full day event			•	•	
	11th April	EU General Data Protection Regulations (GDPR)	Full day event	•	•	•	•	
	22nd April	Leadership Masterclass - Minute Taking & Running Effective Meetings	Full day event	•	•	•		
May	10th May	Loan Underwriting - Level 2	Full day event			•	•	
	17th May	Leadership Masterclass - Marketing in a Digital Age for Directors	Half day (evening)	•	•			
	20th May	Leadership Masterclass - Minute Taking & Running Effective Meetings	Full day event	•	•	•		
	24th May	Loan Underwriting - Level 1	Full day event			•	•	
June	June - date TBC	Payment Services Directive *	Half Day (morning)	•	•	•	•	
	17th June	Leadership Masterclass - Credit Underwriting for Directors	Full day event	•	•			
	21st June	Leadership Masterclass - People Management	Full day event			•		
July	6th July	Loan Underwriting - Level 2	Full day event			•	•	
August	16th August	Loan Underwriting - Level 1	Full day event			•	•	
September	9th September	Compliance Training - Anti-Money Laundering/Data Protection/Ethics	Full day event	•	•	•	•	
October	7th October	Leadership Masterclass - Understanding IT Governance & Strategy	Half Day (morning)	•	•	•		
OTHER EVENTS								
Mortgage Framework Webinars	Quarter 1 - 28th March Quarter 2 - 27th June Quarter 3 - 26th September Quarter 4 - 12th December	Webinar	•	•	•	•		
Marketing Forum Events	Quarter 1 - 21st February Quarter 2 - 17th May Quarter 3 - 9th August Quarter 4 - 7th November	Half Day (morning)	Marketing Officers					

*This event is subject to change depending on the Department of Finance's determination as to the impact of the Payment Services Directive on Credit Unions.